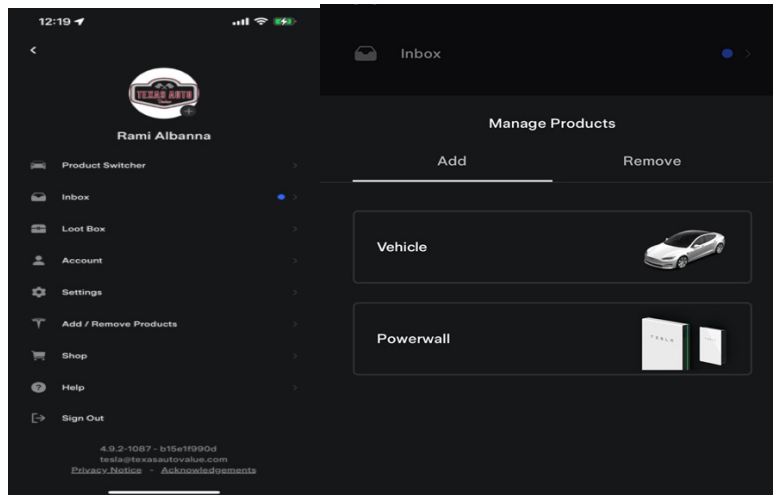


Tesla Process Change Ownership

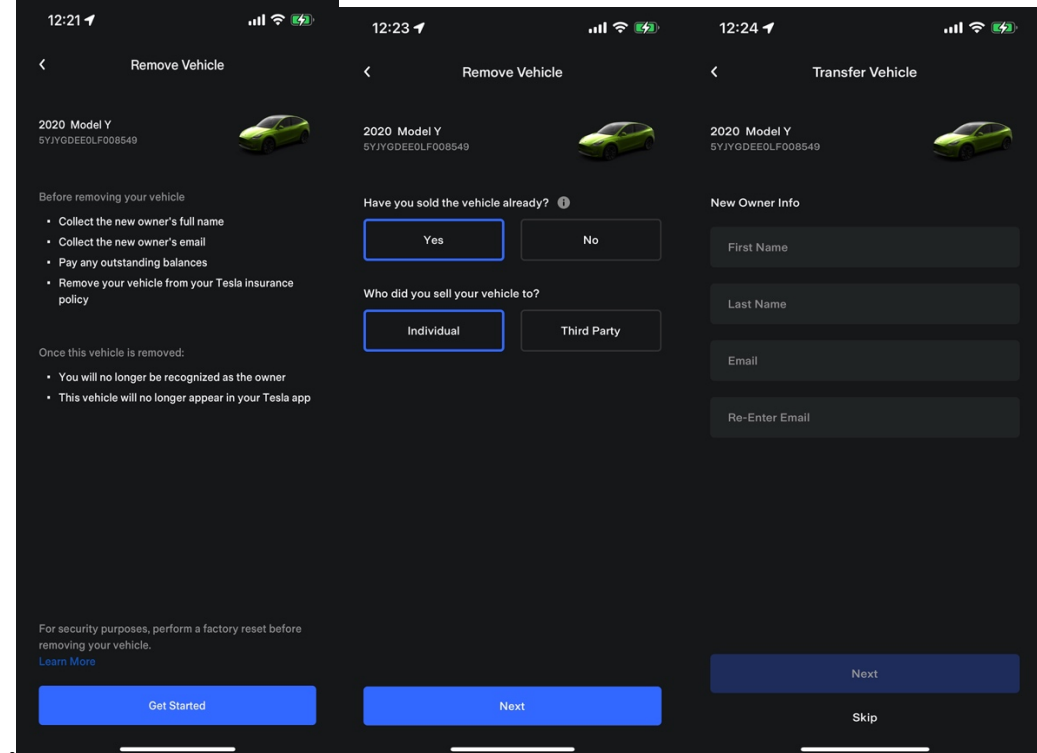
Transfer Upon Meeting with Customer

1. Using the Tesla App

- Login into your Tesla account, select customer name from top right.
- Select Add/Remove Products, Select Remove
- Their vehicle should pop up as the only option to remove.
-



e.



f.

- Answer the questions Make sure to select Individual, this is the only options that will allow you to reassign the vehicle.

Tesla Process Change Ownership

Transferring Ownership to Texas Auto Value

2. Transfer Ownership Screen

- a. First Name: Texas
- b. Last name: Auto Value
- c. Email – tesla@texasautovalue.com
- d. Re-Enter Email – tesla@texasautovalue.com
 - i. Next
- e. Factory Reset (Next Part Takes Place in the Vehicle)
 - i. Reset Instructions
 - ii. These steps take place in your car.
 1. Tap Controls
 2. Tap Service
 3. Select Factory Reset
 4. And select Next

Tesla Process Change Ownership

Transfer Ownership via Browser


3. Removing from Browser
 - a. Login into your Tesla account from any **browser**.
 - b. Select manage from home screen.

< Back

2021 Model Y

VIN 

[Details](#)

 Upgrades and subscriptions are now in the mobile app. [Learn more](#).



Car Access

Use the Tesla app version 4.3.1 and above to add or remove drivers

Glovebox


Contracts and other documents

Manage Upgrades

Use the Tesla app version 4.6.0 and above to manage upgrades and subscriptions

Video Guides

Learn more about your car

Sold your car to a third party? 

[Remove Car](#)

4.
 - a. Select the Remove Car option.
 - i. Transfer Ownership Screen
 1. First Name: Texas
 2. Last name: Auto Value
 3. Email – tesla@texasautovalue.com
 4. Re-Enter Email – tesla@texasautovalue.com
 - a. Next
 5. Factory Reset (Next Part Takes Place in the Vehicle)
 - a. Reset Instructions
 - b. These steps take place in your car.
 - i. Tap Controls
 - ii. Tap Service
 - iii. Select Factory Reset
 - iv. And select Next

Tesla Process Change Ownership

Step 1 of 4

Transfer Ownership

These steps should be performed only after a sale is complete. Once completed, you will lose access to this car from your account.



Model 3
VIN 5YJ3E1EA1KF296415

Enter New Owner Information

First Name
Rami

Last Name
Albanna

Email
rami@texasautovalue.com

Re-Enter Email

NEXT

[Skip This Step](#)

5.

Step 3 of 4

Remove Car From Account



Model 3
VIN 5YJ3E1EA1KF296415

Once Completed

- You will not be recognized as the owner
- This car will no longer appear under your account or in your app
- Supercharging history will remain in your account

Transfer to

Full Name
Rami Albanna

Email
rami@texasautovalue.com

SUBMIT

BACK

- Remove Car from Account

Tesla Process Change Ownership

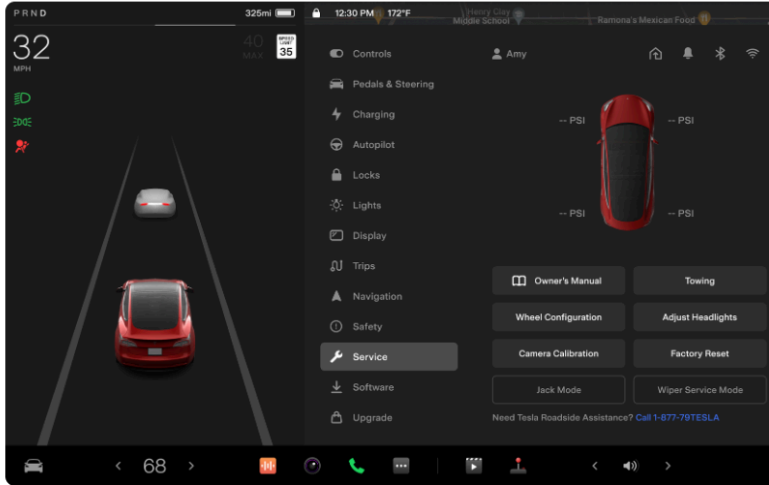
6. FACTORY RESET

a. SECTION MUST BE DONE IN THE VEHICLE

Step 2 of 4

Factory Reset

i A factory reset is no longer possible once the car is removed from your account.



Reset Instructions

These steps take place in your car

- 1 Tap "Controls"
- 2 Tap "Service"
- 3 Select "Factory Reset"

For more information check your owners manual in the car.

NEXT

BACK

7.

8. Logging into our Tesla Account:

- a. Username: tesla@texasautovalue.com
- b. Password: TexasAuto1
- c. This will get you access to supercharging at any Tesla branded station.

Alternative Solution and Process

9. If customer has already removed from their account choosing 3rd party.

- a. Copy of Title if available
- b. BOS
- c. Signed POA
- d. Statement of Fact
 - i. Must be sent to rami@texasautovalue.com
 - ii. 214-524-1222
- e. Once these documents have been sent, we will have to rename the vehicle based on an auto generated code from Tesla.
- f. Upon completion we will be able to add our account and remove the customers information.
- g.